



SR PRODUCTS™

CUSTOMER SATISFACTION SINCE 1900



PROVEN PRODUCTS

SUPERIOR SERVICE



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30505 Bainbridge Road
Suite 210
Solon, OH 44139
440.248.0220

www.simonroofingproducts.com

SIMON ROOFING NATIONAL SERVICE DIVISION

OUR FOCUS ON SERVICE SETS US APART

Appropriately named, Simon Roofing's National Service Division is the hub of our service operations. Primary responsibilities of the Service Division include:

- Evaluate condition of the roof
- Offer detailed, financially responsible plans to avoid replacement
- Treat each call with the urgency it deserves
- Meet or exceed customer expectations

WE SELF-PERFORM

On more than 95% of all service calls, we use our own employees to perform service work. By using our company-trained employees we can also ensure:

- Uniform standards, training and systems from coast to coast
- Our call center activities are ISO 9001:2008 certified
- Consistent service and repairs
- We meet or exceed our estimated time of arrival based on high performance standards
- Controlled costs through strategic sourcing and removal of middleman mark-ups

A TRUE NATIONAL COMPANY

We are not a combination of individual companies or a broker utilizing all subcontractors. With service locations in major metropolitan cities and many other cities across the United States, we provide service to clients in all 50 states. We know that companies with

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multiple locations find it cost effective to deal with a single nationwide provider that meets all of their roofing service needs, no matter where or when they might occur. As a true national company, Simon Roofing:

- Has extensive experience with Fortune 500, retail, industrial, manufacturing, institutional, real estate and government entities
- Conducts responsive roof repairs, inspections, diagnostic and maintenance services
- Specifies, manufactures, installs, services and warrants roofing systems and repairs

WE HELP REDUCE YOUR SPENDING

Simon Roofing can help minimize repair costs for customers due to our operational efficiencies, advanced technology and special programs. We offer proven programs with cost reductions of up to 66% of roof expenses. Here are a few examples of what we do to help you reduce your spending:

- Align Simon service crews for maximum efficiency during service calls
- Perform internal audits of efficiency and crew sizes
- Make efficient use of visits to customer locations
- Reduce call backs with customized programs
- Invest in technology that transfers information in real time
- Postpone replacement to budgeted capital monies
- Provide a TotalLifeSM warranty
- Assure that travel charges never exceed 40 miles each way anywhere in the U.S.

A LONG HISTORY OF EXCEPTIONAL PERFORMANCE

Led by the third and fourth generations of the Simon Family, Simon Roofing has been family owned and operated since 1900. With a long history of exceptional performance, Simon Roofing has helped thousands of companies throughout the U.S. to realize better commercial roofing efficiencies through superior service and innovative roof management programs.

WE'RE EASY TO REACH

Customers value the consistency and ease of doing business with Simon Roofing. Our centralized communication system promptly addresses customer needs and provides immediate access to our services. Regardless of where you're located, one call, fax or online request is all it takes to get prompt repair service 24/7, 365 days a year.



RESTORATIONS & REPLACEMENTS
REPAIR & MAINTENANCE SERVICES
ROOF ASSET MANAGEMENT



MATERIALS
TESTING & ANALYSIS
SPECIFICATIONS & BUILDING SOLUTIONS

Service Centers

Albany • Amarillo • Atlanta • Baltimore • Baton Rouge • Birmingham • Boston • Buffalo • Charlotte • Chicago • Cincinnati
Cleveland • Columbus • Dallas • Denver • Detroit • Grand Rapids • Harrisburg • Hartford • Houston • Indianapolis
Jacksonville • Kansas City • Las Vegas • Los Angeles • Memphis • Miami • Midland • Milwaukee • Minneapolis
Nashville • New Orleans • New York • Norfolk • Oakland • Orlando • Pensacola • Philadelphia • Phoenix • Pittsburgh
Portland • Providence • Raleigh • Sacramento • Salt Lake City • San Antonio • San Diego • San Francisco • San Jose
Seattle • Shreveport • Statesboro • St. Louis • Tampa • Tulsa • Washington D.C. • West Palm Beach • Youngstown